

concord

PVC ROOFLINE

15 Year White Cellular PVC-ue Product Guarantee

Specialist Building Products Limited ("the Company") guarantees that white PVC-ue profiles supplied under the Concord brand ("the Profiles") will retain their colourfastness and mechanical function, as defined in BS7619:2010, for a period of **fifteen years**, under natural weathering conditions, from the date of manufacture, provided they are installed and maintained in accordance with the procedures detailed in the British Plastics Federation Codes of Practice and in the Concord Range Guide.

- This Guarantee will only apply to defects appearing within fifteen years from the date of manufacture and where notification in writing of such defects is received by the Company within 28 days of the defect appearing.
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles, at the Company's discretion.
- The Company does not make any other representations or guarantees and in no event shall the Company be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee does not cover non-white profiles, or white profiles which have been coated with any material.
- No further guarantees are offered on durability, impact resistance, abrasion resistance, stain resistance, resistance to scratching or performance under abnormal weather conditions, fair wear and tear, aggressive industrial conditions, inappropriate applications or malicious/accidental damage.
- This Guarantee is limited to end use of the Profiles in Middle and Northern Europe (latitude 45° to 60°) and at elevations below 1800 metres above sea level, and where the profiles have been stored and installed in temperatures between 0°C and 30°C.
- Claims in respect of this guarantee will only be met when accompanied by proof of purchase and following inspection and approval by the Company's Technical Services.
- This guarantee does not cover any aspect of the installation of the Profiles. A separate installation guarantee should be obtained from the installer.
- The guarantee shall not apply where components from other manufacturer's systems form part of the installation.

In addition to the foregoing the Company's standard terms of business shall apply.

This Guarantee shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only.

This Guarantee does not affect the statutory rights of consumers.

Effective: 1st October 2017