

concord

P V C R O O F L I N E

20 Year Extended Product Guarantee - White Only

Concord White PVC-ue Roofline, Cladding and White PVC Rainwater

Where Concord White PVC-ue roofline, cladding and either a Swish or Kayflow PVC White rainwater systems are installed on a property, the standard guarantee period for these systems will be extended to **20 years** subject to the following terms and conditions:

- This extended guarantee covers the weathering and colourfastness of the systems as defined below and will operate for a period of 20 years from the date of installation.
- The products are covered if all of the fascia, soffit, cladding and fittings used to complete the roofline installation are Concord branded and are white only.
- The products are covered if all the rainwater components for the gutters, downpipes and fittings used on the installation are from either the Swish or Kayflow white ranges only.
- The systems must be installed in accordance with the Concord Installation Guide and the Swish or Kayflow Rainwater Installation Guides. The property owner should take all reasonable steps to satisfy themselves that the Installer is competent to undertake the installation.
- In order for this guarantee to apply, it must be registered by the Installer online at www.concordpvc.co.uk within one month of the date of installation.

Concord Cellular PVC (Roofline and Cladding)

Specialist Building Products Limited ("the Company") guarantees that white PVC-ue profiles supplied under the Concord brand ("the Profiles") will perform in accordance with the colourfastness criteria defined within BS7619 : 2010; which includes an artificial accelerated weathering test used to predict longer term natural weathering performance. In addition they are guaranteed not to suffer from "pinking" discolouration. They will retain their decorative and mechanical function provided they are installed and maintained in accordance with the procedures detailed in the British Plastics Federation Codes of Practice, British Board of Agreement Certificates and the Concord Installation Guide.

Rainwater

Specialist Building Products Limited ("the Company") guarantees that white PVC Rainwater Systems supplied under the Swish or Kayflow brands ("the Systems") will perform in accordance with the weathering and colourfastness criteria defined within BS EN 607 : 2004 and BS 12200 : 2016, provided they are installed in accordance with the Swish Rainwater Installation Guide (A604), the Kayflow Installation Guide and BS EN 12056-3 : 2000.

No further guarantees are offered on durability, impact resistance, abrasion resistance, stain resistance, resistance to scratching or performance under abnormal weather conditions, fair wear and tear, aggressive industrial conditions, inappropriate applications or malicious/ accidental damage.

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Effective: 1st October, 2017

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- This Guarantee will only apply to defects appearing within twenty years from the date of installation and where notification in writing of such defects is received by the Company within 28 days of the defect appearing
- The sole and exclusive remedy with regard to the above Guarantee is limited to the repair or supply of replacement profiles, at the Company's discretion.
- The Company does not make any other representations or guarantees and in no event shall the Company be liable for any other loss or damage whether direct or indirect (including but not limited to the cost of installation).
- This Guarantee does not cover non-white profiles, or white profiles which have been coated with any material.
- This Guarantee is limited to end use of the Profiles in Middle and Northern Europe (latitude 45° to 60°) and at elevations below 1800 metres above sea level, and where profiles have been stored and installed in temperatures between 0°C and 30°C.
- Claims in respect of this guarantee will only be met when accompanied by dated proof of purchase and following inspection and approval by the Company Technical Services.
- This guarantee does not cover any aspect of the installation of the Profiles. Please ask your installer for a separate Installation Guarantee.
- When the property is sold the new owners should register the change within one month of the sale date in order to receive the benefits outlined above.

In addition to the foregoing the Company standard terms of business shall apply.

This Guarantee shall be construed and interpreted in accordance with English law and shall be subject to the jurisdiction of English courts only.

This Guarantee does not affect the statutory rights of consumers.

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